



*Setting the Standard for  
Utility Excellence*

Water District No. 1 of Johnson County

October 28, 2015

Dear Valued Customer:

We're contacting you with important information regarding changes to your water service. As a part of our ongoing commitment to maintaining infrastructure, WaterOne has been making improvements to the water distribution system serving your area. These include a new pump station and storage reservoir on Hedge Lane Terrace, and new transmission mains down Hedge Lane and along 175th Street from Hedge Lane to Ridgeview.

By late January/early February 2016, we will be ready to bring these new facilities on line for testing. It's unlikely you will notice a difference in your water service, but in case you do we want to assure you that it's a planned change. The effects will differ depending on factors like your location, elevation, and internal plumbing.

If you have any questions about the new pump station and facilities, please contact our Customer Service Representatives at (913) 895-1800. And if you haven't already signed-up for emergency alerts at NotifyJoCo, log on to [www.notifyjoco.org](http://www.notifyjoco.org) to sign-up for water alerts affecting your neighborhood.

We appreciate the opportunity to be your water provider and look forward to continuing to provide you with quality, reliable water service.

Sincerely,

A handwritten signature in black ink that reads "Daniel J. Smith".

Daniel J. Smith, P.E.  
Director of Distribution