

Summer 2023

SETTING THE STANDARD  
FOR UTILITY EXCELLENCE

## Shaun Pietig Appointed General Manager Of WaterOne

At a special Board meeting on July 27th, the WaterOne Board voted to confirm Director of Distribution Shaun Pietig as WaterOne's new General Manager. Shaun will begin her new role effective August 8th.

WaterOne's General Manager serves as the chief executive officer and is responsible for the daily administration of the utility's operations, personnel, and financial affairs. The General Manager reports directly to the Governing Board and is accountable for the overall operation and successful performance of the organization.

In her previous role as WaterOne's Director of Distribution, Shaun was responsible for the overall operation of the district's 272-square mile distribution system. WaterOne's Distribution Division encompasses engineering, planning, designing, infrastructure renewal, construction and maintenance, distribution system water quality, mapping and drafting, and the sale of all service connections and meters.

Shaun joined WaterOne in 2007 as a Project Engineer with previous experience as a Design Engineer and Project Manager at an engineering consulting firm. She has served in numerous technical and management roles at WaterOne including Project Engineer, Infrastructure Planner and Asset Manager, Lead Engineer, and Manager



of Distribution Engineering. Shaun earned her Bachelor of Science in Civil Engineering from Iowa State University and is a registered Professional Engineer in the state of Kansas. She serves on numerous national and regional organizations, associations, and committees in the water sector, where she holds leadership positions dedicated to asset planning, asset renewal and sustainability, and management of water distribution systems.

"I'm humbled and excited for the opportunity to support WaterOne's strong culture and tradition of excellence," said Shaun. "I am passionate about the district's operations, staff, and the almost half a million customers who rely on WaterOne every day."

Shaun is the fifth person and first woman appointed General Manager to serve WaterOne in its 66-year history. WaterOne was established in 1957 and is led by a seven-member Governing Board elected at-large by residents of the service area. As the largest water utility in Kansas, WaterOne provides service to a population approaching 500,000 customers. WaterOne has an AAA rating from Standard and Poor's and an AAA rating from Moody's and has received numerous awards, including the Platinum Award for Exceptional Utility Performance from the Association of Metropolitan Water Agencies.



## WaterOne Connects With Community This Summer

WaterOne has been out and about this summer with a full schedule of Outreach and Community Engagement events. Here's what we've been up to!

### Tower 2 Tower 5K

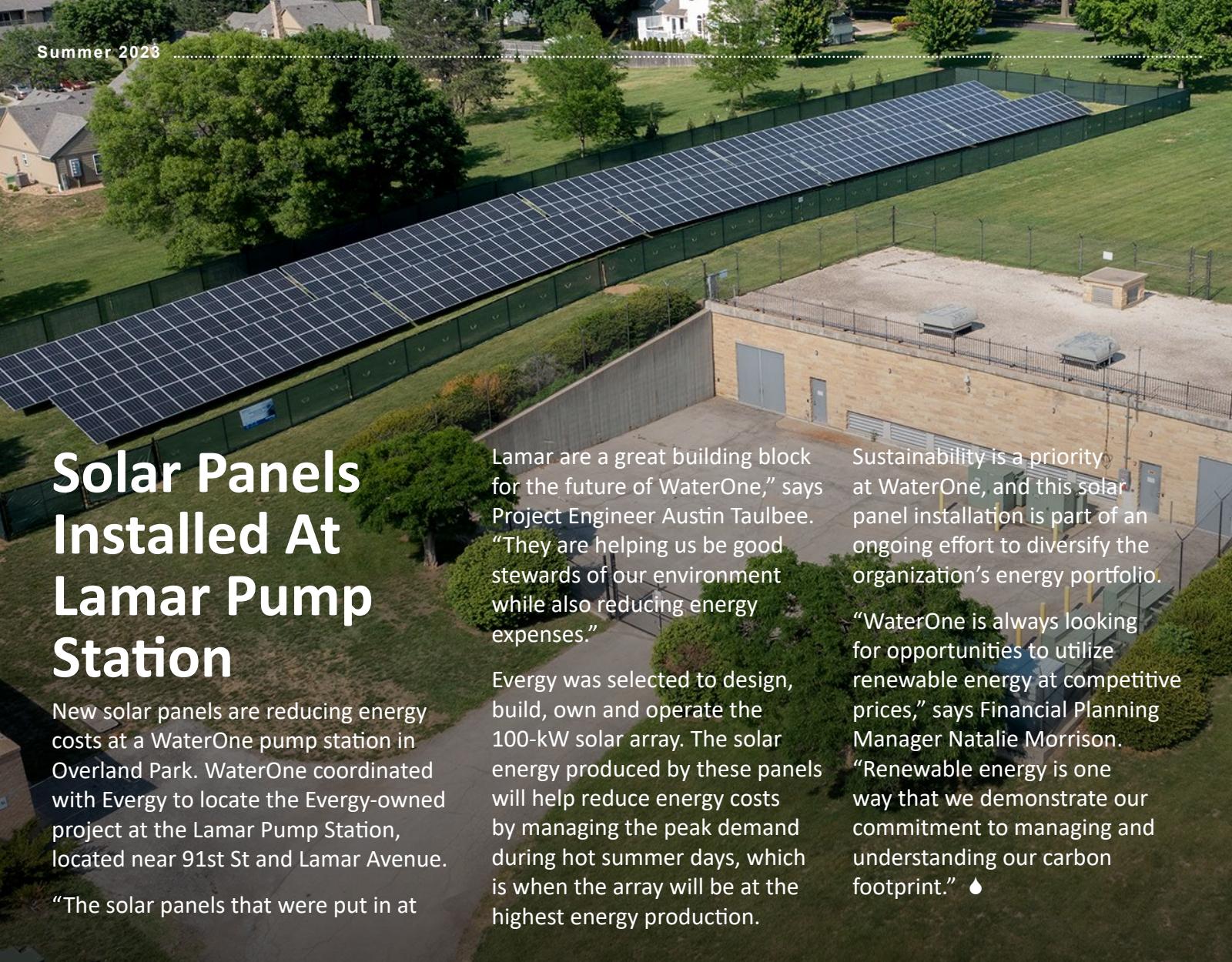
WaterOne's 7th annual Tower 2 Tower 5K attracted over 570 people to raise money for Water For People, a non-profit that works to bring safe, clean water to developing communities around the world. The total raised since the event began now tops \$80,000. Thanks to sponsors Burns and McDonnell, Black & Veatch, CDM Smith, HIPOWER, Lockton, Insurance Pros, Branding Stop, Garney Construction, Blue Cross and Blue Shield of Kansas City, Keen Wealth Advisors, and HomeServe, it is possible for 100% of the 5K registration fees to be donated.

### Quench Buggy Events

WaterOne's Quench Buggy has more than 20 appearances booked for the 2023 event season, making appearances at the Overland Park Arboretum, Kansas City Pride Festival, and much more! The Quench Buggy is a 300-gallon mobile hydration station, bringing fresh, chilled WaterOne tap water to locations throughout Johnson County. The Quench Buggy supports WaterOne's community outreach and provides delicious tap water to beat the heat at outdoor events. Quench Buggy appearances are accompanied and monitored by WaterOne employee volunteers. Catch the Quench Buggy at these upcoming events:

- **KC Air Show**  
August 19-20
- **Harmon Park Jazz Fest**  
September 9
- **Sylvester Powell Environmental Fair**  
September 23
- **Overland Park Fall Fest**  
September 29-30

**2** “We had a meter in our front yard that was damaged. I called customer service about an hour later and a WaterOne employee named J.K. Haubein came to fix it. Everyone was awesome and took the danger seriously. I never expected a utility to respond as quickly as you all did! ”  
- James, WaterOne Customer



## Solar Panels Installed At Lamar Pump Station

New solar panels are reducing energy costs at a WaterOne pump station in Overland Park. WaterOne coordinated with Evergy to locate the Evergy-owned project at the Lamar Pump Station, located near 91st St and Lamar Avenue.

“The solar panels that were put in at

Lamar are a great building block for the future of WaterOne,” says Project Engineer Austin Taulbee. “They are helping us be good stewards of our environment while also reducing energy expenses.”

“Energy was selected to design, build, own and operate the 100-kW solar array. The solar energy produced by these panels will help reduce energy costs by managing the peak demand during hot summer days, which is when the array will be at the highest energy production.

Sustainability is a priority at WaterOne, and this solar panel installation is part of an ongoing effort to diversify the organization's energy portfolio.

“WaterOne is always looking for opportunities to utilize renewable energy at competitive prices,” says Financial Planning Manager Natalie Morrison. “Renewable energy is one way that we demonstrate our commitment to managing and understanding our carbon footprint.”

## WaterOne Begins Wholesale Agreement With RWD 7

WaterOne is officially a wholesaler again, welcoming Rural Water District 7 (RWD 7) to its system beginning in May. Serving Johnson and Miami counties, RWD 7 serves a population of approximately 3,200 customers in growing areas of Johnson and Miami County. RWD 7 will continue its operations as before; it just counts WaterOne's water as one of its water sources now.

This is the first wholesale customer WaterOne has taken on in over 20 years. Following the approval of the wholesale agreement, WaterOne coordinated with RWD7 to complete a water chemistry analysis to verify compatibility with their system. Interconnection infrastructure was also installed to enable the transfer of water into the RWD 7 service area.

RWD 7 will be using up to 68 million gallons of water per year, which will be readily supported by WaterOne's production and system capacity- in 2022, WaterOne treated a total amount of 26.2 billion gallons of water. The 20-year agreement allows for additional capacity down the road, with the option to extend the agreement for an additional 10 years.

“This is a great opportunity for WaterOne to establish new opportunities and partnerships within our region,” says Distribution Engineer Josh Vincent. “As a water wholesaler, we are proud to help support growing communities in our region.”

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# WaterOne

Water District No. 1 of Johnson County

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**Setting the Standard for Utility Excellence**

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PEAK DEMAND DAYS**

*Instead*



**WATER ON TUES,  
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